

August 17, 2017,

We began building custom homes in 1988 and by the mid-nineties started offering our clients a lifetime fixed price monitoring package through Ameritech. Almost immediately, I was disappointed at how quickly the deal changed when Ameritech left the home security business and sold out to ADT. Each year the new firm would announce a price increase and ignore the Ameritech contract, unless the client could produce the original contract, which seemed like an intentional hurdle aimed at dumping the old deal. While we continued to sell more homes we were apprehensive about referring such a serious matter to just any provider, big or small.

By the Fall of 2000, we were actively looking for a more local, yet mid-sized security service when Rick Carnahan of Vector Security posted literature outlining a builders pre-wire security package at one of our job-sites.

Being extremely busy at the time, I recall Rick went out of his way to meet with me the very next day, and in turn we have worked together ever since.

As our companies home security professional, Rick has always offered competitive pricing with top shelf service to our company and clients. His crew members are the kind of people anyone would be glad to have in their home or workplace. Rick's well versed at new construction or remodeling. He's easy to work with and always delivers more than he promises and has become an important part of our team for the past 17 years. You can't go wrong by trusting your home or business security needs to Rick Carnahan and Vector Security.

James C. Yeager Sr.

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